

## SupraTank Case Study

*“SupraTank is incredibly powerful. I got a year of insights out of a 90-minute session.”*

*In 2020, Chris (not their real name) became Chief Administrative Officer for a dynamic Canadian community. They were leaving IT to bring their leadership to municipal government, the pandemic had shut everything down, and they needed to navigate complex dynamics within city staff and among cross-cutting political, economic, intercultural, and public demands.*

*“I felt like I was being asked to perform surgery in an operating room with no lights.”*

*Seven months in, Chris dove into a SupraTank session. Their calling question: how could they make their community more inclusive and collaborative with the local First Nation people, and more generally, how could they help participants in civic affairs to be kinder to each other to foster inclusion, respect and better decision-making?*

*Looking back in February 2023 Chris says, “I got a year of insights out of a 90-minute session. The SupraTank accelerates learning and growth.”*

*How?*

*The session gave Chris new images, frameworks, insights, and ways of understanding their context. It flagged key dynamics and issues in the system, and enabled them to see with ‘dimensionality’ and into their own blind spots. With these insights in the years since, Chris says they have been able to quickly recognize what’s emerging, and ride the*

*turbulence more skillfully and clearly, and with confidence.*

*The session also gave them clarity about priorities, especially the Resonance map created by Jeff that ranked different elements of Chris’s context, thereby recommending where to put focus and effort for optimal traction. In this case, more attention to celebration, grief work and storytelling, and less to the dynamics of council meetings.*

*Most importantly perhaps, the session helped them name, value and step more fully into being “a quiet leader who encourages collaboration”. At one point in their SupraTank, Chris laughed, “It’s so simple!” With hindsight they express it this way: “Work is just being;” that their presence in the room makes things better.*

*There were also many specific nuggets from the session. A closing intuitive insight from Christine, for example, that deep down they and a key stakeholder representative essentially want the same outcome despite very different styles and means, gave Chris a strong basis for cultivating that relationship.*

*Reflecting further, Chris says that in SupraTank they experienced a “strong relational field where the insights came quicker”. They credit this to each of the four Emerge Collab members there bringing their full selves and unique perspectives. Chris finds more value in 360 degree perspectives rather than the more partial process of working with a single coach. For Chris, “it is absolutely worth the cost.”*

*Chris adds: “With complexity increasing, we need more sophisticated methods... I think this is the future.”*

*For more, see [www.supratank.com](http://www.supratank.com)*

